

United States v. Farid Fata
Fata Claims Facilitator
P.O. Box 2730
Portland, OR 97208-2730

Randi Ilyse Roth
Claims Facilitator
Complex Settlements, PC
United States v. Fata
Case No. 13-CR-20600

I would like to introduce myself to you. I am the Claims Facilitator in the *United States v. Fata* case.

I have several jobs in this case: I am helping the Department of Justice design and run the claims process. I will make recommendations to the Court about the amount of restitution each victim is entitled to receive. And, most important, my staff and I are here to help you with the claims process.

Your Claim Form and all supporting papers must be postmarked before or on November 14, 2016.

This November 14 deadline is *critical*.

Please do not wait until a week or two before November 14 to start filling out the Claim Form. It may take weeks or even longer to gather all documents needed to support the claim.

Please start filling out the Claim Form as soon as you receive it.

I will describe more below about the restitution process, how you can apply, and if you should apply, but please keep this deadline in mind. It cannot be changed, even if you have a good reason for missing the deadline.

I would like to introduce you to the enclosed Claim Form Package and share with you messages about eight important topics.

1. What Is Restitution?

Restitution is the technical term that describes a process governed by federal law to pay victims for some of the losses they suffered from a crime. Restitution rules apply to cases like this—cases in which the government seizes a convicted criminal's assets and sets up a process for distributing those assets to victims of the crime who can provide documentation of certain kinds of economic losses.

It is fortunate that the Department of Justice has money to distribute and the [Court has authorized](#) the payment of restitution in this case. Criminal restitution, though, requires specific documentation and does not cover every type of loss. As a result, the claims process may seem detailed and extensive. We will do everything we can to make the process as user-friendly as possible within the constraints of the law.

2. What Losses Can and Cannot Be Claimed?

I would like to be clear about what types of claims can and cannot be paid in this process under federal restitution law, as Congress has defined it.

What Can Be Claimed. Only certain kinds of out-of-pocket costs can be claimed in this process. Claims can be submitted for:

1. Money paid for treatments prescribed by Defendant Farid Fata (hereinafter, “the defendant”), treatments and services ordered by the defendant, and prescriptions prescribed by the defendant;
2. Money paid for remedial medical and dental treatment through September 6, 2016, to remedy the effects of what the defendant ordered;
3. Money paid for mental health remedial treatment through September 6, 2016, to remedy mental health issues related to the defendant’s treatments; and
4. Money paid by victims’ family members for victims’ funerals. (Please note that it is likely that the claims process will be able to pay for only a portion of the eligible funeral costs.)

Victims who have no out-of-pocket costs in the categories listed above should not submit a claim in this process.

What Cannot Be Claimed. This is a restitution process within a criminal case; many categories of loss that are commonly paid in civil cases cannot be paid in this process. For example, this process cannot pay claims for:

1. pain and suffering;
2. lost wages;
3. attorneys’ fees; or
4. travel to obtain medical treatment.

We understand that this will be very disappointing to many people. These are the rules we must follow, however, that Congress has set down. We will do our best to answer all of your questions as you prepare to file a claim for the types of expenses that restitution law allows to be paid from the defendant’s assets.

3. Structure of the Claim Package

Your Claim Package has four parts:

- a. Instructions. This 5-page document explains how to fill out the Claim Form.
- b. Checklist. You may find it helpful to go over this Checklist before you submit your Claim Form. It can help you remember to include all of the necessary supporting documents.
- c. The Claim Form. It is important to fill this out carefully and completely and sign it.
- d. Provider Forms. If you are requesting restitution for remedial care—care that you received to help you respond to a condition caused by the defendant—the physician, dentist, or mental health provider who has provided and/or is providing that care to you will need to fill out and sign the appropriate form to support your claim.

It is possible that as we start working on your claim, we will need to ask you for more information. If this happens, we will send you a letter explaining what we will need.

4. Support in the Claims Process

You may find that you have questions and/or concerns as you start filling out your Claim Form. There are at least three different ways that you can get support in this process.

First, you can call for phone support. Beginning June 9, trained phone staff will be on duty every weekday from 9:00 a.m. to 8:00 p.m. (Eastern Time) at this toll-free number: 1-877-202-3282. Please feel free to call them. They are in the best position to answer your questions about the Claim Form. For other questions, you may call Sandy Palazzolo, the Victim Witness Coordinator for the United States Attorney's Office in the Eastern District of Michigan, at 1-313-226-9633.

Second, beginning June 9, you may check our website, www.fataclaims.com, for information and updates about the claims process. You will find a Frequently Asked Questions (FAQ) page there with information about many common concerns; the page will be updated as Claimants raise more questions during the process.

Third, you may choose to involve a family member or friend in the process to help you get answers to your questions and to fill out the Claim Form. For example, you may have your son or daughter call the phone staff to ask questions for you. If you would like to authorize our phone staff to speak to someone besides yourself about your claim, just list that person in Section 4 of the Claim Form.

5. How to Fill Out and Submit Your Package

All Claim Forms must be filled out on paper and submitted by mail or another delivery service (such as FedEx, UPS, etc.). There are two different ways to fill out the Claim Form on paper.

First, you can fill it out by handwriting your answers on the paper Claim Form, or by typing them onto the paper form using a typewriter. If a paper Claim Form was mailed to you, you can fill that out. Or you can visit our website at www.fataclaims.com to print a copy of the PDF of the Claim Form for yourself and then fill it out. If you would like to have a paper Claim Form mailed to you, call 1-877-202-3282 and request that one be sent to you.

Second, you can open an Adobe-fillable version of the Claim Form at www.fataclaims.com and type in your answers on the computer. When you are finished typing in your answers, you will print it and submit it by mail or by using another delivery service. (Remember to save the document often as you are working on it.)

Before mailing your Claim Form, please be sure to make a photocopy of the form and all supporting papers and keep the copy for your records.

6. Important Deadlines

As I already stated, your Claim Form and all supporting papers must be postmarked before or on November 14, 2016.

When you read the Claim Form, you will see that the last date of remedial medical, dental, or mental health treatment for which you can submit claims is **September 6, 2016**. Claims for costs of remedial treatment that the patient received after **September 6, 2016** cannot be paid in this claims process.

7. Getting Details About Dates and Cost of Treatment

To submit claims for out-of-pocket costs related to treatments, you will need to list the dates and costs of treatments and either provide receipts to prove that you paid the costs or sign a statement swearing that you paid the costs. Some of these costs may be the payment of co-pays; some may be payment of the entire cost of a treatment to satisfy an insurance deductible; and some may be costs that were paid in full because the patient did not have insurance that covered the costs.

Some people may not know how they will find this information, may not have detailed records at home, or do not know where to get more information. Please note that one way many people can get access to their records is by obtaining information from their health insurance companies. The information

might be in an Explanation of Benefits (EOB) form or in some other kind of document. The Department of Justice has worked hard to try to let the victims' insurance companies know that requests for these documents may be coming from victims who are trying to file claims in this process. Details about who to contact and what the request process is like at many of the victims' insurance companies can be found on the EOB page of our website at www.fataclaims.com or by clicking [here](#).

Another way that many people can get access to payment information is by asking their credit card companies for copies of old credit card statements.

8. Definitions of Key Terms

Several words that are used in the Claim Form have technical meanings. To assist you, I have included a number of terms and definitions with this letter.

Conclusion

Please start filling out the Claim Form as soon as you receive it. Read through it, and if you have any questions or concerns, check the website at www.fataclaims.com, call the phone staff at 1-877-202-3282, or call Sandy Palazzolo, the Victim Witness Coordinator at the U.S. Attorney's Office, at 1-313-226-9633.

Remember, your completed Claim Form must be postmarked before or on November 14, 2016.

Sincerely,

A handwritten signature in black ink, appearing to read "Randi Ilyse Roth". The signature is fluid and cursive, with a large initial "R" and "I".

Randi Ilyse Roth
Attorney at Law
Claims Facilitator